

Report from Pro Shop

A question has been raised about tee times at the weekend, these tee times are a valuable commodity, but we are trying to maximise the amount of people will be playing;

- Put together two balls to make up fourballs when they book. This will ensure that the tee sheet is being used to its optimum capacity.
- Tee time receipts to identify those consistently not attending their booked tee time. This will also be useful from an insurance perspective. A member of staff or willing member will periodically go out on to the golf course to check these receipts and catch any non-payers or sneak out players.
- We will be encouraging members to adjust their settings on the members online booking interface so that all names can show on the system, this is so members don't show up as guests when booking again to increase our chances of an accurate, efficient tee sheet.

These solutions are to manage the issue with members booking the wrong number of golfers for their tee time or just not showing up at all. This is a working progress as this is mine and Jon's first winter experiencing these issues. I would also urge that members do check on the days leading up to the day of desired play to see if there is some cancellations (there often is).

The second point that has been raised is regarding the payment for competitions, there are two elements within this. The first of these is the method of payment, as a team we have explored various avenues of payment and have come up with an alternative which is too pay via levy card.

The other part of this is the ruling on those that have not paid in time of the deadline, as you have seen from the last medal, all non-payers were withdrawn. This greatly diminished the size of the field but also struck home the message that not paying before the deadline.

Moving forward we are pursuing other ways and means of paying for competitions. One of these is going to a pay-on-the-day system.

As I am sure you are all aware, we have made some positive changes and upgrades in the shop. The highlights of these are the addition of a laptop terminal with handicap master to the front till which I hope will continue to be useful to all members.

We have also replaced the carpet and coffee machine in the shop, this is all with the goal of continuing to improve the aesthetic of the shop and elevate the members perception of the shop itself.

Moving forward we are considering having winnings go on to the players levy card instead of the current system of vouchers. This comes as a result of some inquisition from members into a possible change in winnings allocation.